

DIGITAL REWARDS TERMS AND CONDITIONS

These terms and conditions of use apply to Digital Codes and Digital Rewards issued by Edge Loyalty Pty Ltd (ABN 96 138 299 288) on the Redemption Website.

Digital Code means the single use, 8-character, unique alphanumeric code used to Redeem a selected Digital Reward on a redemption website.

Redeem means to enter the Reward Code on a redemption website for a particular supplier of goods or services to register for a Digital Reward.

Digital Reward means the voucher that is emailed to each recipient upon Redemption of a Digital Code.

1. A Digital Code may be used to Redeem a valid Digital Reward for goods or services at nominated retailers or suppliers in Australia when the Digital Reward has sufficient value to make the purchase within the applicable usage period.
2. Each Digital Code must be Redeemed for a selected reward at the participating retailer.
3. Your Digital Code must be activated by the stated code expiry date which will be sent to you when your Digital Code is emailed to the email address you provided at registration. Digital Codes expire at 11:59 AEST on the stated expiry date of the Digital Code.
4. If you do not Redeem the Digital Code/Digital Reward during the expiry period, you will forfeit the Digital Code/Digital Reward.
5. Digital Rewards that are not activated or redeemed within the designated time frame cannot be re-activated, extended or refunded in any way.
6. Each Digital Reward may be subject to specific terms and conditions as set out on a redemption website. Redemption processes, terms and conditions and instructions of use may vary across different Digital Rewards.
7. Digital Rewards cannot be redeemed for cash, reloaded, returned for a refund, have their balances consolidated to a new gift card or voucher, or be replaced after expiry and are not legal tender, account cards, credit or debit cards or securities.
8. You must keep your Digital Reward secure. If your Digital Reward is lost, or you suspect an unauthorised transaction, you must immediately report this by calling 1300 737 968. We may be able to stop stored Digital Rewards being used if you can provide the card number, Reward Code or Redemption details.
9. If you have a query or complaint about the Digital Reward you have received, please contact us immediately. We are not liable for the availability, quality or fitness for purpose of any goods or services purchased with the Digital Reward.
10. If you think there has been an incorrectly processed transaction in relation to your Digital Reward please contact the store where the transaction was made. Edge Loyalty Systems is unable to reverse any approved transactions.
11. We are committed to safeguarding information that is provided to us. When you redeem your Reward Code, we collect information that is required to administer the reward delivery. This information is collected solely to support the administration of the Digital Reward.
12. Victoria law applies to this agreement. By entering into this agreement you unconditionally submit to the jurisdiction of the courts of Victoria.